

CATHOLIC DIOCESE OF RALEIGH POSITION DESCRIPTION FORM



Position Information

Position Title:	Communications Specialist				
Department:	Catholic Charities				
Reports To (Title): Director of Communications					
Work Schedule: • M – F Hours: 8:30 to 5:00 Other:					
Type of Employee (Hours worked per	·week)	Regular Full Time (≥30)	Regular Part Time (20-29)	O Part Time (≤20)	Temporary (varies)
Percentage of Trav	el Required	0%	O 10%	25%	● 50%+
Exemption status (HR use only)	🗆 Exempt	Non-exempt		

Position Summary

Summarize the overall function or purpose of this position. This should be a concise description of the job.

The Communications Specialist is responsible for creating content to promote the mission of Catholic Charities. The position will utilize various communication methods to highlight the impact of Catholic Charities in the community and increase brand awareness. This position will work with regional staff to tell success stories and maintain the online presence for the agency. Work will include travel to regional offices throughout central and eastern North Carolina.

Duties and Responsibilities

Indicate as clearly as possible the significant duties and responsibilities that are **essential** requirements of the job. List the duties in order of importance and the approximate percentage of time for each duty. Focus on major responsibilities rather than detailed work routines.

Maintain the agency's online presence including: website, social media, and email communications
Travel to regional offices throughout central and eastern North Carolina to interview staff and clients for stories
Create written and video stories for the Catholic Charities website and other communication channels
Develop weekly content for parish bulletins
Complete research and develop responses to relevant issues

Duties and Responsibilities continued from page 1

 Promote and attend agency fundraising and program events Assist with developing ideas for creative marketing campaigns Develop content for printed marketing materials including: brochures, newsletters, and fundraising materials 		
	25.00	

 Assist with media coverage, public service announcements, and other public relations engagements Develop relationships with partner agencies to increase collaborative communications 	
	10.00

 Participate in regular supervision with supervisor Comply with policies, procedures and protocols established for the program Attend agency, staff, and community meetings as determined by supervisor Perform other duties associated with the general responsibilities of this position and/or as assigned by supervisor 	
	5.00

Formal Education (minimal level REQUIRED for this position)

0	No minimum education level				
O	High School diploma or GED				
0	Associates or other 2-year degree including technical/trade school				
\odot	Bachelors degree				
0	Masters or Professional degree (M.B.A., J.D., etc.)				
O	Doctorate				
Deg	gree in specific subject area:	Degree Type: Concentration:	Communications		
			Journalism, public relations, marketing or related field		

Work Experience (minimum experience REQUIRED for this position)

- C Less than 1 year
- 1 3 years
- O 4 6 years
- O 7 9 years
- \bigcirc 10 + years

Years of specific work experience: Field: <u>Communications</u> Years of experience: <u>1</u>

Qualifications

Required:

- Proven writing and editing experience
- Ability to meet tight deadlines and handle multiple projects
- Effective interpersonal skills
- Knowledge of or ability to learn how to operate a DSLR camera
- Proven computer skills including Microsoft Office Suite
- Knowledge of or ability to learn WordPress
- Fluency in oral and written English and Spanish communications preferred
- **Position will require occasional night and weekend work

Special Requirements:

- Knowledge of and commitment to Catholic social teachings and the practices and mission of Catholic Charities of the Diocese of Raleigh
- Valid N.C. Driver's License and a vehicle in working order for business use
- Authorized to work in the U.S.

Position Characteristics

Physical Requirements/ Work Environment (This section must be completed *entirely*, regardless of position)

		Amount of time spent			
	None	<1/3 of time	1/3- 2/3 of time	>2/3 of time	
Lifting greater than 20 lbs.	0	\bullet	0	0	
Sitting for extended periods	\bigcirc	\bigcirc	$oldsymbol{eta}$	\bigcirc	
Standing for extended periods	\bigcirc	0	\odot	\bigcirc	
Primarily office work	\bigcirc	0	\odot	\bigcirc	
Primarily outdoor work	\bigcirc	\bigcirc	\odot	\bigcirc	
Primarily indoor work	\bigcirc	0	\bullet	\bigcirc	
Prolonged exposure to heat/cold	0	0	$\overline{\bullet}$	0	
Prolonged exposure to loud noise	0	$\textcircled{\bullet}$	0	\bigcirc	

Level of Supervision Received (check the option that best describes the position overall)

Direct Supervision : Supervisor gives specific instructions on all assignments. Work is reviewed regularly for accuracy and completeness.	\bigcirc
General Supervision : Supervisor provides continuing or individual assignments by indicating what generally is to be done, limitations, quality and quantity expected, deadlines, and priorities.	0
Intermittent Supervision: Supervisor makes assignments by defining objectives, priorities, and deadlines. Assists employee with unusual situations. Employee carries out successive steps and resolves problems in accordance with instructions and policies.	$\textcircled{\bullet}$
Administrative Supervision: Supervisor sets overall objectives and resources available. Collaborate on deadlines, projects, and work to be done.	0
Long-Range Administrative Direction : Employee generally proceeds independently in accordance with general plans, policies, and purposes of the department. Results of work are considered technically authoritative.	0

The above statements are intended to describe the general nature and level of work being performed by the individual assigned to this job. They are not intended to be an exhaustive list of all the responsibilities, duties, and skills required for the position. All employees may have other duties assigned at any time.