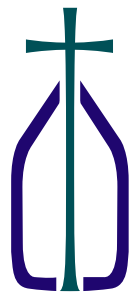


NEARLY
58,000 individuals
SERVED LAST YEAR



Catholic Charities
of the Diocese of Raleigh

Providing Help—Creating Hope—Serving All



DEAR FRIENDS,

The past year has been a challenging experience and feels more like two stories, our success prior to the COVID-19 pandemic, and the chaotic time that followed in late winter through spring of 2020. In the fall of 2019, Catholic Charities hosted a record-breaking Gala which raised over \$250,000. We did not know it at the time, but these funds would soon become critically important as we responded to the COVID-19 pandemic.

In March of this year, everything stopped. Fear gripped the nation as this new virus spread. However, I am incredibly proud of our Catholic Charities staff and volunteers who stepped forward during this dark time and provided a light for families in need. In response to COVID-19, we quickly developed new policies and procedures to keep staff, volunteers, and the families we serve safe while continuing to distribute much needed assistance.

Our five food pantries across the Diocese of Raleigh adapted to providing groceries through a curbside distribution model and began including personal protective equipment such as facemasks with the items being distributed to families. While offices were closed, staff strived to incorporate the personal touch that sets Catholic Charities apart from other agencies in virtual communication methods such as phone calls and video conferencing.

While there are many things that are uncertain about our future with COVID-19, one thing I am certain about is that Catholic Charities will remain a leader in providing help and creating hope for our community. I am incredibly grateful to our individual donors and the foundations who stepped up over the past year to provide much needed support as we faced unprecedented levels of need throughout central and eastern North Carolina.

Through this support, and the support of over 2,963 volunteers who contributed 52,180 volunteer hours, we assisted nearly 58,000 individuals. As we move forward, I ask for your prayers and support as we continue to assist those most in need throughout the Diocese of Raleigh.

Lisa Perkins
Executive Director



BOARD OF DIRECTORS

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What We Accomplished



Disaster Services provided to:

4,611 INDIVIDUALS
1,970 FAMILIES



Family Advancement Services provided to:

25,815 INDIVIDUALS
7,239 FAMILIES



Food Pantry Services provided to:

45,242 INDIVIDUALS
15,148 FAMILIES



Immigration Legal Services provided to:

3,302 INDIVIDUALS

Agency Totals | 22,273 families | 57,580 individuals

Mission Statement

Providing help to our brothers and sisters in need by alleviating the effects of poverty and creating hope by developing solutions to transform lives.

Vision Statement

Inspired by God's love and compassion, Catholic Charities envisions a more just society transformed by respecting the dignity of all individuals and collaborating to provide help and create hope for the most vulnerable in our community.

OUR SUPPORTERS

Catholic Charities would not be able to serve the community without the support of the Diocese of Raleigh and Catholic parishes, nearly 5,969 faithful individual donors, federal and state combined campaigns, and the following private and public foundations and organizations:



**American
Red Cross**



Bishop's Annual Appeal



**Catholic
Charities
USA®**

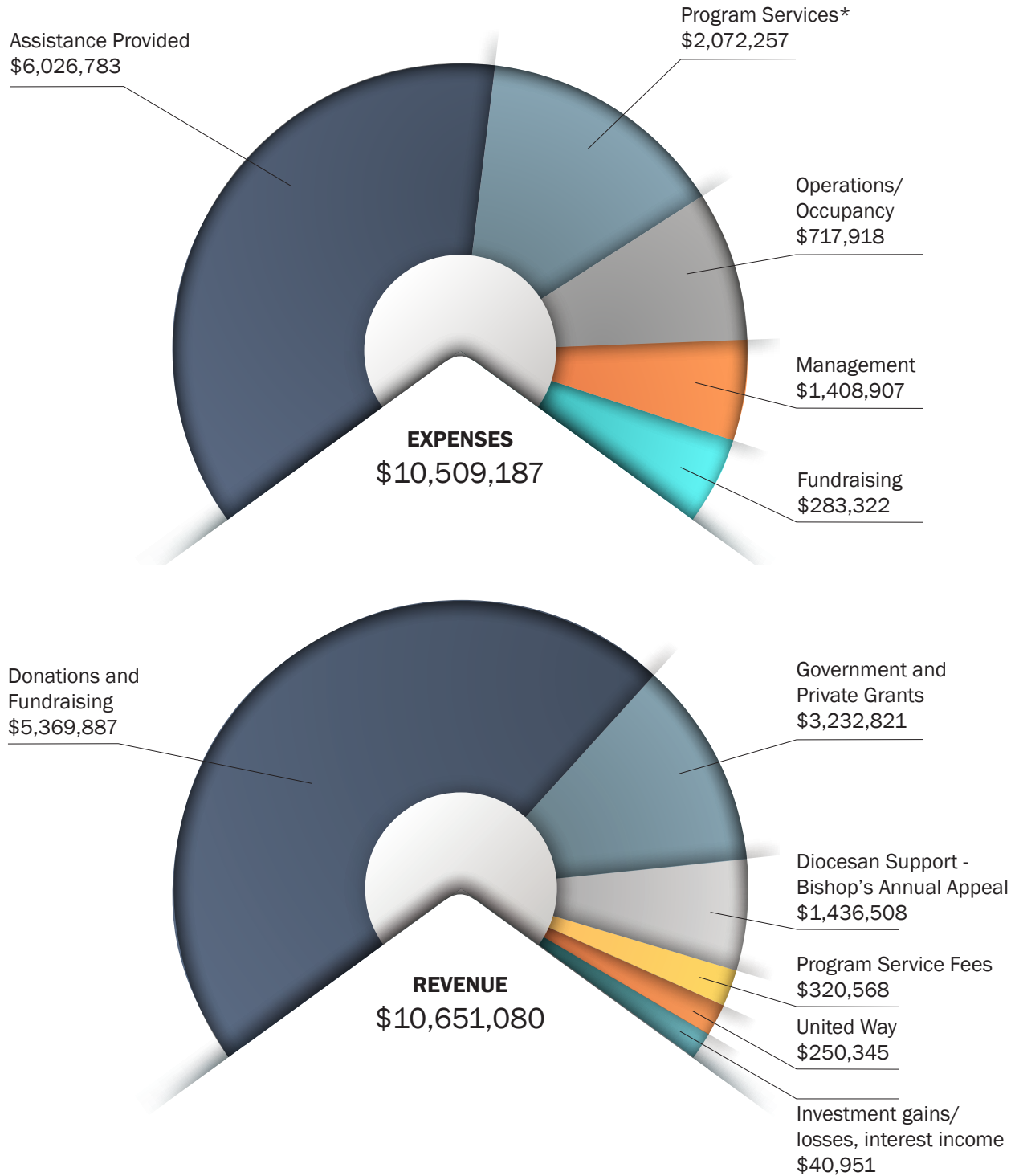
Working to Reduce Poverty in America



The RASKOB FOUNDATION
for Catholic Activities



FINANCIAL REPORT | Year Ended June 30, 2020



*Includes expenses to provide services to clients such as Disaster Assistance, Family Advancement Services, Food Pantry Services, and Immigration Legal Services.

Catholic Charities of the Diocese of Raleigh, Inc. was audited in accordance with generally accepted auditing standards by the independent certified public accounting firm of Cherry Bekaert L.L.P. for fiscal year 2019/2020. Copies of the audited financial statements are available upon request by calling (984) 900-3117.

A FAMILY REUNITES WITH THEIR MOTHER AFTER SEVERAL YEARS OF WAITING

The dream of many immigrants is to become citizens of the United States and reconnect with their relatives, parents, and children through an immigration petition. Typically, according to the U.S. Citizenship and Immigration Service, petitions for immediate relatives are approved within a five to nine month time frame, but they can face delays and take longer in some cases.

One individual who faced a delay in their case was Etelinda Alfaro. Alfaro was born in El Salvador and later became a United States citizen. Like many Salvadorans, Alfaro left her country at the end of the 90's, with her brother and two sisters, to escape the political situation and social conflict that affected her country.

Alfaro wanted to bring her mom Gladys del Carmen Hernandez, 65, to live with her as a Legal Resident. Alfaro looked forward to her mother being closer to her and her sister, who also lives in Raleigh.

Alfaro was referred by a friend from church to Catholic Charities for help with the immigration process. She needed guidance to complete the applications to reunite with her mom. Luisa Martin-Price, a Catholic Charities DOJ Accredited Representative of Legal Immigration Services, took her case.

"I never thought it would be so difficult and that the whole process would take so long," shared Alfaro as she remembers how complicated it was for her to obtain her mom's residency. "I wanted my mother to become a Permanent Resident in the United States because she has

diabetes and we wanted to take care of her, near to us."

According to Martin-Price, the delay was very unusual and the restrictions due to COVID-19 slowed the process even more.

The application was submitted to the USCIS in June of 2017 and was approved in December of the same year. However, the delay took place in the consular

In February 2020, Hernandez received her appointment to obtain her residency at the US Embassy in El Salvador, then Covid-19 arrived.

The Pandemic profoundly impacted the ability of foreign nationals of any status to travel to the United States. Beginning in February, travel restrictions were quickly implemented and as the pandemic spread, the Department of State suspended "routine visa services" at

"I NEVER THOUGHT IT WOULD BE SO DIFFICULT AND THAT THE WHOLE PROCESS WOULD TAKE SO LONG..."

~ Etelinda Alfaro

process in El Salvador. Through the long years and challenging obstacles, Alfaro recalled that Martin-Price never lost her hope to obtain residency for Alfaro's mom.

"After asking me more than twice for my most recent birth certificate, immigration asked me to do a DNA test to verify that I was really my mother's daughter," shared Alfaro, who struggled with the many requirements of the process.

"I don't have enough words to thank Luisa for her patience and her way of handling the case, but above all, her work helping respond to emails and different documents, her attitude always was the best, the pain becomes less when someone gives one hope," concluded Alfaro.

all embassies and consulates worldwide, including cancelling all "immigrant and nonimmigrant visa appointments."

This was a devastating delay to Alfaro and her mother, who had been working for many years to get this completed. When some consulates began to slowly reopen, Hernandez took advantage of the opportunity to complete her immigration process and travel as a new U.S. resident to the U.S.

When Hernández arrived, Alfaro and her siblings, as well as Hernández's grandchildren, were very happy to enjoy her love and company without the worries of time restrictions or having to return to El Salvador.



SUCCESS STORY HIGHLIGHTS | Family Advancement Services

A COLLECTIVE EFFORT GIVES A FAMILY A NEW HOME AND HOPE FOR A BETTER FUTURE

Quarantining at home wasn't new to Maria de los Angeles when the COVID-19 virus descended on North Carolina. As schools and businesses shut down in March, Maria, a 45-year old immigrant from Mexico, was already facing many challenges.

In 2016, Maria was involved in a serious car accident which left her unable to walk for two years. Thanks to her perseverance and strong desire to take care of her children, she developed the strength to walk again with the aid of a walker.

When the pandemic hit, "I was already used to being at home," said Maria. "I hardly can walk and I don't leave the house much. I thought that I was never going to walk again but I managed to do it. But recently my doctor told me that my bones are getting weaker and weaker," says Maria. This year, in addition to the pandemic and chronic health challenges, Maria became a single mother to her three children, ages 5, 8, and 10.

"I couldn't pay all my bills. I didn't know how I was going to make ends meet. It was very difficult, but I never lost faith," said Maria, who is a parishioner at St. Michael the Archangel Catholic Church in Cary. "I never stopped attending church," said Maria.

Maria received support from her fellow parishioners and was referred to Centro para Familias Hispanas where program director, Marty Ferrer Hoppmann, provided help. Ferrer-Hoppmann was able to assist Maria in applying for important benefits like the Supplemental Nutrition Assistance Program (SNAP) and Work First. Maria was also connected with other assistance from Catholic Charities including receiving groceries through Catholic Parish Outreach and

housing assistance through the Support Circle program.

Maria and her children are now thriving and hope has returned to their lives. According to Maria, seeing her children happy in their new home has made her even more grateful and inspired to try new things.

"I have never lost faith," said Maria. "I know that God has placed angels to help us."

Maria's new start continues. With the ongoing help of Centro para Familias Hispanas, Maria received a donated sewing machine. After receiving sewing instructions from a St. Michael's volunteer, Maria hopes that with more instruction and materials she can someday start a small sewing business from her home.

"We will be there every step of the way to make sure she will be self-sufficient," shared Ferrer Hoppman.

**"I HAVE NEVER
LOST FAITH.
I KNOW THAT
GOD HAS
PLACED ANGELS
TO HELP US."**

~ Maria de los Angeles

OFFICE LOCATIONS



Hertford Regional Offices

(252) 426-7717

Holy Family Catholic Church
1453 North Road St.
Elizabeth City NC 27909

St. Anne Catholic Church
207 North Broad St.
Edenton NC 27932

Greenville Regional Office

(252) 355-5111

2780 B Dickinson Ave.
Greenville, NC 27834

Wilmington Regional Office

(910) 251-8130

Harrelson Center
20 N. 4th St., Suite 300
Wilmington, NC 28401

New Bern Regional Office

(252) 638-2188

502 Middle St.
New Bern, NC 28563

Fayetteville Regional Office

(910) 424-2020

726 Ramsey St., Suites 10 & 11
Fayetteville, NC 28301

Clayton Counseling Office

St. Ann Catholic Church
4057 US-70 BUS
Clayton, NC 27520

Durham Community Food Pantry & Reverend Joseph G. Vetter Family Enrichment Center

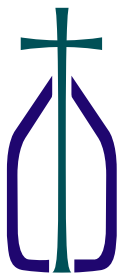
(919) 286-1964

2020 Chapel Hill Rd., Suite 30
Durham, NC 27707

Raleigh Regional Office

(919) 790-8533

3000 Highwoods Blvd., Suite 128
Raleigh, NC 27604



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