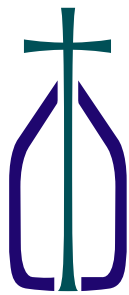


OVER
68,500 individuals
SERVED LAST YEAR



Catholic Charities
of the Diocese of Raleigh

Providing Help—Creating Hope—Serving All



Dear Friends,

The past year at Catholic Charities has been a busy time for our staff and volunteers. The dedicated individuals who work with our neighbors in need each day have accomplished great things. In a short period of time, they helped families recover from Hurricane Florence while opening two new programs, Oak City Cares and the Durham Community Food Pantry. Each year Catholic Charities continues to grow and serve our community better.

In the fall of 2018, flood waters devastated large parts of North Carolina. Before the rain ended, staff and volunteers were out in the community checking on survivors. Immediately following the storm, over 10,000 individuals were assisted through the distribution of donated food and water, cleaning supplies, and baby items. As I visited our offices following the storm, I was overwhelmed to see so many families turn to Catholic Charities for help and grateful to our staff and volunteers who showed such care and compassion while assisting others.

In the Spring of 2019, I had the privilege of participating in ribbon cutting ceremonies for two new programs. In April, Oak City Cares officially opened as a new 501c3 organization, welcoming guests who were experiencing homelessness. This program is the culmination of over six years of work targeted at addressing the root issues associated with homelessness in Wake County. The goal of Oak City Cares is to make homelessness rare, brief, and non-recurring and they are off to a fantastic start.

Just one month later, I again had the opportunity to cut a ribbon for a new program, the Durham Community Food Pantry and Reverend Joseph G. Vetter Family Enrichment Center. This new facility in Durham will greatly expand our capacity to serve the community. By 2022, we hope to be distributing over 1.5 million pounds of food each year, which will meet the estimated food gap which currently exists in Durham and Orange Counties. The food pantry will be paired with the Reverend Joseph G. Vetter Family Enrichment Center which will provide wrap around services to help reduce a family's need for the food pantry.

These accomplishments would not have been possible without our committed volunteers who contributed over 64,000 hours of service and our generous donors who continue to support our work. As we move forward, I ask for your prayers and support as we continue to assist those most in need throughout the Diocese of Raleigh.

Lisa Perkins
Executive Director



BOARD OF DIRECTORS

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Mrs. Sabina Newman

Dr. Michael Romaine

Mrs. Karen Swoboda

What We Accomplished



Disaster Assistance provided to:

8,097 FAMILIES
12,387 OF INDIVIDUALS



Emergency Assistance provided to:

15,000 OF FAMILIES
45,898 OF INDIVIDUALS



Family Services provided to:

3,050 FAMILIES
10,405 INDIVIDUALS



Immigration Assistance provided to:

2,910 INDIVIDUALS

Agency Totals | 29,608 families | 68,663 individuals

Mission Statement

Providing help to our brothers and sisters in need by alleviating the effects of poverty and creating hope by developing solutions to transform lives.

Vision Statement

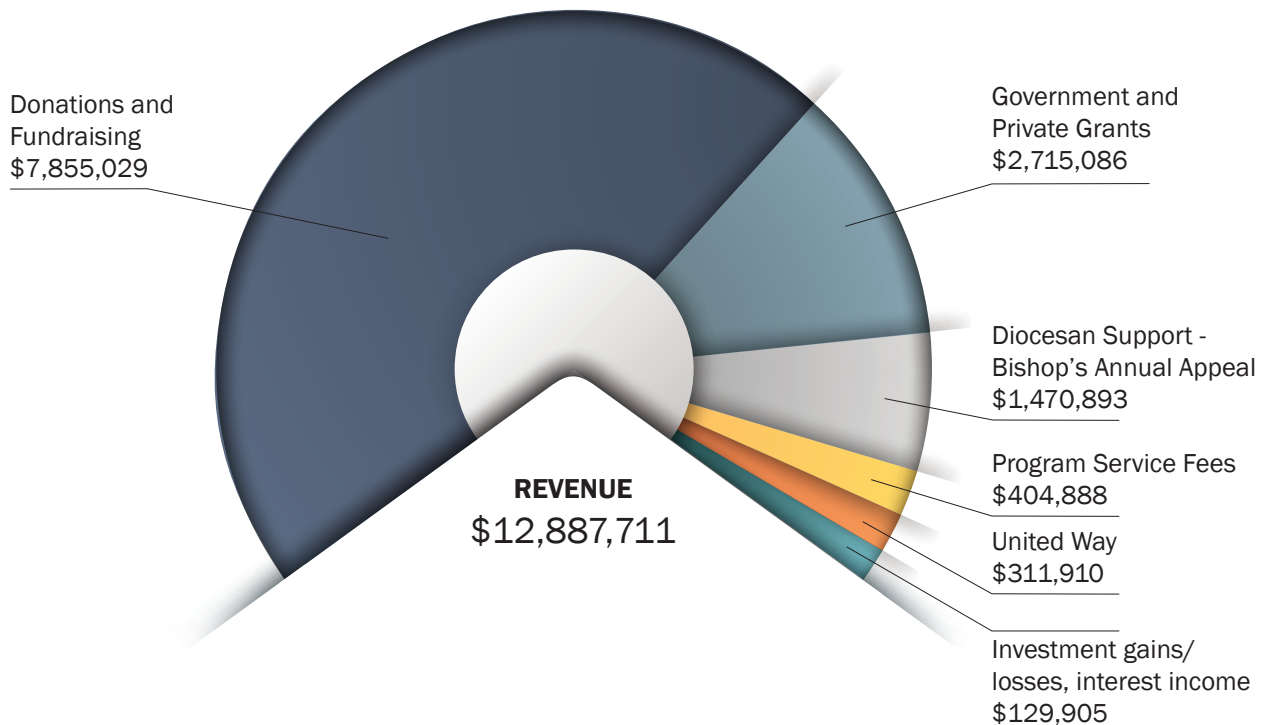
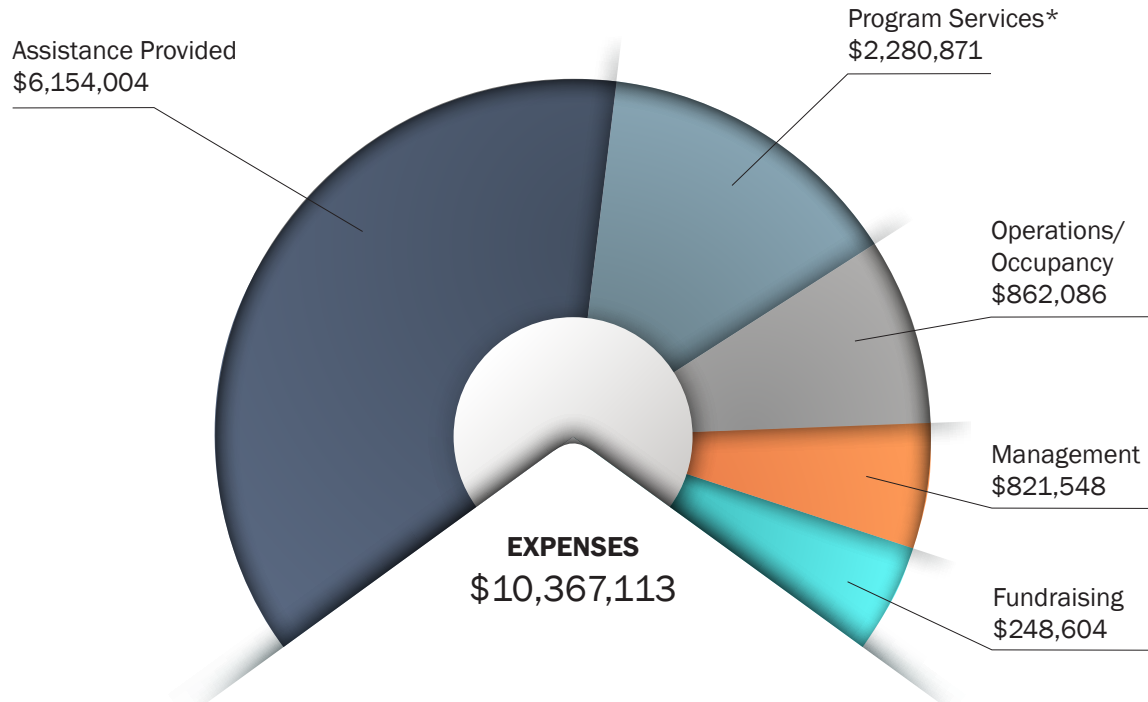
Inspired by God's love and compassion, Catholic Charities envisions a more just society transformed by respecting the dignity of all individuals and collaborating to provide help and create hope for the most vulnerable in our community.

OUR SUPPORTERS

Catholic Charities would not be able to serve the community without the support of the Diocese of Raleigh and Catholic parishes, nearly 4,300 faithful individual donors, federal and state combined campaigns, and the following private and public foundations and organizations:



FINANCIAL REPORT | Year Ended June 30, 2019



*Includes expenses to provide services to clients such as Disaster Assistance, Emergency Assistance, Immigration Assistance, and Services in Support of the Family.

Catholic Charities of the Diocese of Raleigh, Inc. was audited in accordance with generally accepted auditing standards by the independent certified public accounting firm of Cherry Bekaert L.L.P. for fiscal year 2018/2019. Copies of the audited financial statements are available upon request by calling (919) 821-9750.

NEW PROGRAMS | Oak City Cares

In 2014, Catholic Charities was selected by the City of Raleigh to operate the Oak City Outreach Center to coordinate distributing meals to individuals experiencing homelessness on weekends. At the time, the Oak City Outreach Center was to be a short-term solution, while a long-term plan was developed. Five years later, in May 2019, Oak City Cares opened, creating a space to help families find housing.

Oak City Cares is a 501c3 organization created by Catholic Charities and supported in collaboration with Wake

County, the City of Raleigh, and the Raleigh / Wake Partnership to End and Prevent Homelessness. This innovative collaboration provides one central location for individuals experiencing homelessness to be connected to supportive services to help make homelessness rare, brief, and non-recurring.

The ribbon cutting for Oak City Cares celebrated the culmination of a \$2.5 million fundraising effort by Catholic Charities to operate this new center and a \$10.4 million investment by

Wake County and the City of Raleigh for the purchase and renovation of this downtown facility. At the center, guests are able to access daily services such as laundry, showers, and the continuation of the distribution of meals on weekends. Guests are also able to meet with over 30 partner agencies and Oak City Cares staff to receive on site assistance, as well as referrals to off-site services. Catholic Charities hopes that Oak City Cares will serve as a model to other cities as a proven way to address homelessness.



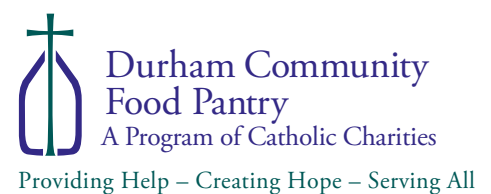
NEW PROGRAMS | Durham Community Food Pantry and Reverend Joseph G. Vetter Family Enrichment Center

Durham and Orange counties are facing an estimated 1.5 million pound food shortage for families struggling to put a nutritious meal on the table each night. In May 2019, after the successful completion of a \$1.7 million fundraising campaign, the Catholic Charities Durham Community Food Pantry (DCFP) and Reverend Joseph G. Vetter Family Enrichment Center opened. The food pantry was modeled on the successful Catholic Charities food pantry in Raleigh, Catholic Parish Outreach (CPO). The DCFP will build on the over 40 years of experience of operating CPO to address the food shortage.

Over the next three years, the DCFP will grow to ultimately serve 3,500 individuals

per month and 1.5 million pounds of food each year. In addition to receiving nutritious groceries through the food pantry, families will be able to connect with case management services. In working with a Catholic Charities trained case manager, families will be able to receive assistance in finding employment and working on a budget to help improve their self-sufficiency. Through the support of the community and local Catholic

parishes, the DCFP is expected to make a large immediate impact for our neighbors in need.





Catholic Charities works with local disaster partner agencies to help families prepare for and recover from disasters. The Disaster Services program assists individuals and families by responding to their needs with respect, regardless of their race, color, or faith orientation. Immediately after a disaster, the program provides tangible assistance such as food and water, cleaning supplies, and diapers to families in need. During the long-term recovery phase, staff work with clients to help them obtain safe and stable housing.

PROGRAMS AND SUCCESS STORIES | Disaster Services

Hurricane Florence quickly became the worst storm in history for North Carolina. Images in the news documented the thousands of miles of flooded cities and farmlands across the Carolinas leaving large portions of the region underwater. Flooding from the massive rains resulted in the loss of dozens of lives and forced thousands of families from their homes.

Catholic Charities Cape Fear Regional staff were quick to respond by providing groceries, diapers, and clean-up supplies before the rain had stopped. As families had their immediate needs addressed, Catholic Charities began focusing on helping families to recover. The new focus of the office was to provide families with financial assistance to help them overcome barriers to rebuilding their lives.

Isha Reed, a client of Catholic Charities, is a Hurricane Florence survivor. During the flooding she lost her car, and shortly after lost her job. “I paid for the car with cash and only had liability insurance,”

said Reed. Since her insurance didn’t cover the loss, she was without her car for several weeks.

Starting over was not easy for Isha, especially when she was unemployed and without transportation. However, her life began to change by working with Patricia Gutierrez, a Catholic Charities Disaster Case Manager. Together, they developed a plan to get Reed a replacement vehicle. The new vehicle then opened up new opportunities for Reed to get back on her feet.

Following disasters, there are programs which help survivors who lost employment due to the storm find new opportunities.

“I got a job though NC Works to work for Support the Poor, giving me the opportunity of being on the team helping other victims,” shared Reed. “I feel grateful and blessed with all the help that I had received from Catholic Charities.”

Her new employment led to other changes as well, including bringing her

family back together.

“Now I live with my son who is 25 years-old, my two daughters who are 21 and 22 years-old, and my grandson who is 7 years-old,” shared Reed. “Having a car has allowed me to save more money that I was wasting paying for Ubers and public transportation.”

Like Reed, many Hurricane Florence survivors have been able to get back on track and improve their lives by working with Catholic Charities.





CATHOLIC CHARITIES EVENTS

Drive Out Hunger Golf Outing



The air was crisp. The sun was shining. It was a perfect day for golf at the 2nd Annual Catholic Charities Drive Out Hunger Golf Outing at Prestonwood Country Club in Cary held in April 2019. Proceeds from the event benefitted Catholic Charities food pantries throughout the Diocese of Raleigh.

Forty golf carts, filled with 160 golfers, paraded out to their assigned holes across the course to start the tournament. While on the course, participants were able to take in beautiful views of the fairways intertwined with lakes spread throughout property.

The success of the Drive Out Hunger Golf Outing will help the Catholic Charities food pantries continue to distribute approximately 3 million pounds of food each year, making Catholic Charities the largest provider of food in eastern North Carolina.

CATHOLIC CHARITIES EVENTS

Centro para Familias Hispanas Dancing for a Cause



Dozens of individuals from different countries and cultures gathered together at the Fallon Center at Our Lady of Lourdes Catholic Church in Raleigh to celebrate the work of Centro para Familias Hispanas (CpFH). The second annual Dancing for a Cause charity event featured dancing, a silent auction, and a DJ. Staff, volunteers and committee members of CpFH organized the event that raised over \$11,000 to help further the work of CpFH in serving the Raleigh Hispanic community.

Maty Ferrer, Director of Centro para Familias Hispanas, shared with the audience the importance of the services provided by her team. She highlighted that each year, CpFH serves about 13,000 people. She explained how the center works to empower Hispanic families to become more integrated in the community and to improve their quality of life by implementing programs of education, health, job training, and referrals to facilitate access to existing community resources.

Following the formal program, guests joined in celebrating on the dance floor late into the evening.



CATHOLIC CHARITIES EVENTS

9th Annual Gala



The 9th Annual Catholic Charities Gala, held at the Raleigh Marriott Crabtree Valley, hosted more than 400 guests, which was the highest attendance record in the gala's history. This record breaking group celebrated the work of Catholic Charities and helped raise over \$260,000. Proceeds from the gala will benefit Catholic Charities programs across the Diocese of Raleigh including, Disaster Services, Emergency Assistance, Immigration Services, and Services in Support of the Family.

At the event, Bishop Luis Rafael Zarama spoke to gala-goers about the importance of giving back. It is not how much we give, he said, but how much love we put into giving. Lisa Perkins, Catholic Charities Executive Director, also addressed the crowd, thanking them for their commitment to help Catholic Charities grow.

The festive evening began with the Cardinal Gibbons High School String Quartet welcoming guests into the reception area and concluded with the band PushPlay keeping guests on the dance floor until the end of the evening.



That gallon of milk that many north Carolinians consider essential in their refrigerators has been missing for many years in the meals packed at the food pantry in the Catholic Charities Fayetteville Office. The lack of a refrigeration system limited the office's ability to distribute many fresh products, including milk and eggs.

It was not until November 2019, in the middle of one of the pantry's busiest months of the year and right before Thanksgiving that this changed. Food Lion, in conjunction with Feeding America's Hunger Action Month, donated a new refrigeration system to

have milk and fruit, things that they didn't have before. It made a 100% improvement."

"Thanks to the refrigerators, we have been able to serve more people with higher quality foods. The new refrigerators allow us to accept more donations of perishable food, it increased the shelf-life of fresh produce, and it decreases overall waste in our retail recovery efforts," said Wanda Ivette Collazo, Fayetteville Regional Director.

Evelin Graham, a community member accessing services, appreciated the expanded capacity. She explained that the pantry, "is a blessing being able to get all

On a typical month, the Catholic Charities Fayetteville team assists an average of over 100 families, or 600 hundred individuals in need of food.

The agency also offers clinical counseling, disaster services, immigration services, clothing, hygiene products, employment resources and assistance, and services for domestic violence survivors. According to Collazo, the food pantry represents an opportunity to start a conversation and identify other needs clients may be facing.

"It gives that chance to open that door to let people know that we can help them with dignity and find other issues that might be affecting the individuals. We are



Catholic Charities offices work to meet the basic needs of families by responding with food from one of six food pantries, clothing, and baby items, or financial assistance. The largest Catholic Charities food pantry is Catholic Parish Outreach in Raleigh which serves approximately 8,200 people per month. By assisting with immediate needs, Catholic Charities helps lay a foundation for families to live stable lives. Special Christmas programs are available in many offices to help bring joy to families during the holiday season.

the Catholic Charities through the Food Lion Food Pantry Makeover. Since then, families have started to receive fresh products for their daily diets.

Ronald Ingeno who has been volunteering for the last 10 years in the food pantry, thinks that the donation given not only gave a makeover to the existing space, but changed the way clients are eating. He said "now they

the food that we need, especially fruits and milk for my children."

"We recognize the impact food insecurity has on a community. Having access to nutritious food is something we sometimes take for granted," said Collazo. "One of our goals is to remove barriers to overall health and well-being, and that includes supporting efforts to help ensure our clients have access to healthy groceries."

not only addressing their issues by giving them food, but trying to more fully support them," concluded Collazo.

Catholic Charities partners with over twenty agencies in the area and various offices within the local government. Individuals and families need a referral from one of these agencies to receive food pantry assistance.



The Catholic Charities Immigration program helps guide families through the complicated legal immigration process. Catholic Charities staff are Department of Justice Accredited Representatives which allows them to assist families in the completion and submission of various legal documents. Staff work with families through the application process for programs such as work permits, citizenship, and family unification. Professional staff also provide informational sessions to parish and community groups on immigration rights, responsibilities, and current immigration issues and resources.



PROGRAMS AND SUCCESS STORIES | Immigration Services

Pacifique Bimenyiman was born in the Democratic Republic of the Congo. He grew up under the supervision of his older brother in Rwanda after his father died when he was only three years old. He grew up with his mother who passed away a short time later when Pacifique was fifteen years old. These tragic events forced Pacifique to spend his childhood in Rwanda before emigrating to Belgium to study and live with his other relatives.

While in Rwanda, Pacifique met the love of his life, Esther Runyambo. Pacifique and Esther were both part of a youth group and began spending more and more time with each other. Their relationship was put on hold when Esther left with her family to live in the United States.

Years later, they re-connected through common friends on Facebook. They fell in love all over again and started a long-distance relationship. Pacifique had the opportunity to see Esther in person again when she flew to visit him in Belgium. Seeing each other only strengthened their relationship and their desire to be together.

While technology has made long distance relationships easier, living an ocean apart created a major challenge. After visiting Pacifique, Esther returned to the United States and began searching for the best way for them to be together. She found the Catholic Charities immigration office in Durham, hopeful they could help her.

Catholic Charities helps immigrants complete the legal hurdles to reunite with their families, obtain proper work authorization, learn English and civics, and prepares them to pass citizenship exams. Since Esther was a U.S. citizen, Catholic Charities was able to help her apply for a fiancé visa and formalize their relationship in the United States.

Esther began working with Luisa Martin-Price, a Catholic Charities DOJ Accredited Representative in Durham. Luisa was able to walk with Esther as she explored the complicated process and completed many pages of required paperwork.

“We also assist immigrants in avoiding exploitation by providing accurate information,” shared Luisa. “We do the

same job as any legal practice, only the payment is more affordable.”

Pacifique’s case was particularly complicated because he was born in the Congo, immigrated to Rwanda, and later to Belgium. He would need to track down and keep organized paperwork from all of these moves, which started for him at the age of 15. Pacifique began working on this process with Luisa in October 2016.

“It took over two years of back and forth to get all the needed documentation to finally obtain a visa for Pacifique,” shared Luisa. This completed his first step in reuniting with Esther.

Last year, Pacifique completed the process when he came to the United States to marry Esther. Months after arriving, Pacifique obtained his U.S. resident card and started his first job. Now Pacifique and Esther can live together as a family.

“I am very, very happy, thanks to everyone at Catholic Charities and Luisa for making miracles happen.”

The Catholic Charities Tar River Regional Office was busy this year conducting a Financial Literacy Program for the community. Liz McDowell, Program Manager, shared that the key to financial stability for families is to create awareness and guide them in creating a sustainable budget. “For many of the families that we serve, their income doesn’t change often,” said McDowell. “That is why it’s important to teach them how to manage their income.”

The Tar River Regional Office, located in Greenville, hosted two 8-week courses in Spanish and English with 20 participants. “Between the two groups, we were able to help clients save approximately \$20,000

collectively,” shared McDowell.

The Financial Literacy Program takes an in-depth look at income and expenses for those who want to gain control of their finances. Counselors help individuals and families develop a budget by evaluating their income and expenses, then setting priorities and goals. This work is critical because future financial problems can be avoided through planning, informed use of credit, and education. For many, financial stability is one of life’s greatest challenges, but finally attaining financial stability paves the way to an independent life. For participants of the Financial Literacy Program, they now have a strong foundation to build their financial stability.

Services in Support of the Family works to provide a comprehensive approach to helping families live stable lives. Through this program, families work with staff to identify barriers to moving out of poverty and develop a plan to overcome those barriers. This work is accomplished through individuals and group sessions.



OFFICE LOCATIONS

Hertford Regional Offices

(252) 426-7717
Holy Family Catholic Church
1453 North Road St.
Elizabeth City NC 27909

St. Anne Catholic Church
207 North Broad St.
Edenton NC 27932

Greenville Regional Office

(252) 355-5111
2780 B Dickinson Ave.
Greenville, NC 27834

Wilmington Regional Office

(910) 251-8130
Harrelson Center
20 N. 4th St., Suite 300
Wilmington, NC 28401

New Bern Regional Office

(252) 638-2188
502 Middle St.
New Bern, NC 28563

Fayetteville Regional Office

(910) 424-2020
590 Cedar Creek Rd., Suite 110
Fayetteville, NC 28312

Clayton Counseling Office

St. Ann Catholic Church
4057 US-70 BUS
Clayton, NC 27520

Durham Community Food Pantry & Reverend Joseph G. Vetter Family Enrichment Center

(919) 286-1964
2020 Chapel Hill Rd., Suite 30
Durham, NC 27707

Raleigh Regional Office

(919) 790-8533
3000 Highwoods Blvd., Suite 128
Raleigh, NC 27604



Catholic Charities
of the Diocese of Raleigh

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