



OVER
63,000 individuals
SERVED LAST YEAR



Catholic Charities
of the Diocese of Raleigh

Providing Help—Creating Hope—Serving All



Dear Friends,

I am proud to share with you in this Annual Report, the great work of Catholic Charities over the past year. Our staff and volunteers are dedicated to serving our neighbors in need. This report highlights a few examples of the many ways their work has helped our agency to grow.

Our volunteer initiative, NC Catholics Volunteers, provided a new outlet for Catholics to come together and help repair homes damaged by Hurricane Matthew. Repair work for Hurricane Matthew survivors is expected to last at least three more years, and this group will continue to help families through their recovery.

Our immigration program helps families complete the complicated legal immigration process. Staff in Burlington, Durham, Fayetteville, and Wilmington help to reunite families separated by borders and assist immigrants in taking the legal steps needed to become American citizens. Through this program, we welcome our brothers and sisters of various nationalities and help to make our community stronger.

This summer we held our inaugural “Drive Out Hunger” Golf Outing. Each year, our agency distributes nearly 3 million pounds of food to help families put a meal on their table. This new fundraiser will provide additional funding for our six food pantries across the diocese. The golf outing was a new fundraiser for our agency and surpassed all expectations by helping Catholic Charities make many new friends who support our mission.

I am incredibly proud of what our agency has been able to accomplish over the past year in serving over 63,000 individuals from more than 19,700 families. This work would not have been possible without our dedicated staff, generous donors, and over 2,900 individuals who completed nearly 54,000 volunteer hours.

As we move forward, I ask for your prayers and support as we continue to assist those most in need throughout the Diocese of Raleigh.

Lisa Perkins
Executive Director



MISSION STATEMENT

Providing help to our brothers and sisters in need by alleviating the effects of poverty and creating hope by developing solutions to transform lives.

VISION STATEMENT

Inspired by God’s love and compassion, Catholic Charities envisions a more just society transformed by respecting the dignity of all individuals and collaborating to provide help and create hope for the most vulnerable in our community.

BOARD OF DIRECTORS

EX-OFFICIO MEMBERS

Most Reverend Luis Rafael Zarama
Bishop of Raleigh, *President*
Rev. Msgr. Girard Sherba, *Secretary*
Mr. Russell Elmayan, *Treasurer*

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Mrs. Karen Swoboda
Mrs. Pamela M. Turner
Rev. Msgr. Steve Worsley





PROGRAM REPORTS / FY 17-18

BY SERVICE:	# of families (Unduplicated)	# of individuals (Unduplicated)
Disaster Assistance	506	1,114
Emergency Assistance	15,172	57,511
Family Services (including Counseling)	4,470	16,880
Immigration	2,901	2,901
Agency Totals (unduplicated)	19,797	63,579

SOURCES OF FINANCIAL SUPPORT

Catholic Charities receives major funding from:

Bishop's Annual Appeal of the
Catholic Diocese of Raleigh

Catholic Parishes

Multiple United Way Agencies

Federal and State Employee Combined Campaigns

Private and Public Foundations

Nearly 4,300 faithful, individual donors

FINANCIAL REPORT / YEAR ENDED JUNE 30, 2017

EXPENSES

Assistance Provided	\$4,614,368
Program Services*	\$2,235,152
Operations/Occupancy Management	\$963,239
Fundraising	\$627,742
	\$152,168
FY17-18 total	\$8,592,669

REVENUE

Donations and Fundraising	\$6,322,247
Government and Private Grants	\$1,748,313
Diocesan Support - Bishop's Annual Appeal	\$1,391,082
Program Service Fees	\$328,439
Investment gains/losses, interest income	\$202,303
United Way	\$169,973
FY17-18 total	\$10,162,357

* Includes expenses to provide services to clients such as Disaster Assistance, Emergency Assistance, Immigration Assistance, and Services in Support of the Family.

Catholic Charities of the Diocese of Raleigh, Inc. was audited in accordance with generally accepted auditing standards by the independent certified public accounting firm of Cherry Bekaert L.L.P. for fiscal year 2017/2018. Copies of the audited financial statements are available upon request by calling (919) 821-9750.

Programs and Success Stories



Disaster Services

Catholic Charities works with local disaster partner agencies to help families prepare for and recover from disasters. The Disaster Services program assists individuals and families by responding to their needs with respect, regardless of their race, color, or faith orientation. Immediately after a disaster, the program provides tangible assistance such as food and water, cleaning supplies, and diapers to families in need. During the long-term recovery phase, staff work with clients to help them obtain safe and stable housing.

Following Hurricane Matthew, Catholic Charities joined with the Diocese of Raleigh and the Knights of Columbus to establish NC Catholics Volunteer, a group whose work focuses on repairing and rebuilding homes damaged by disasters. On Saturdays, a group of approximately ten volunteers travel to disaster impacted areas in North Carolina, such as Fayetteville and Tarboro, to give of their time and talent.

The early projects have been coordinated in collaboration with the North Carolina Conference of the United Methodist Church (NCCUMC). The NCCUMC provide the materials for the work and the construction experience to ensure work is completed in a way that respects the dignity of the homeowners. The NC Catholics Volunteer participants bring an open heart and desire to help those who were devastated by Hurricane Matthew.

Volunteers have traveled from places such as Grand Rapids, MI and Lexington, NC to participate with local family members in these projects. For Mrs. Julia Michaels, who traveled from Lexington, the drive was worth it to be able to help in a meaningful way. She explained she wanted, “To be able to use our hands and give back a fraction of what we are so blessed to have.” For Mr. James Michaels, “It was an opportunity to try something different and something new. We had never really taken part in this kind of construction event.”

For Mr. Eric Massey and his fourteen-year-old daughter, Lyndan, their drive was a little shorter. Living in Farmville, they felt like they were working in their own backyard. Mr. Massey shared that, “It means a lot to see Catholic Charities working locally. It’s great to see a coordinated effort.” Mr. Massey and his daughter spent the day putting the finishing touches on a home by painting trim. Lyndan explained that, “We recently painted our living room which prepared me for what we did today.”

Volunteers work on projects which include tearing out damaged materials, installing insulation and drywall, and completing finishing touches such as painting. Each time, an incredible transformation takes place after a full day’s work by these dedicated volunteers.

Programs and Success Stories



Emergency Assistance

It's hot. It's humid. It's a normal North Carolina summer day. However, for Mathilda, there is no relief from the heat and humidity because her power had been turned off. Mathilda fell behind on her electric bill after needing repairs for her car. After being denied assistance by the Department of Social Services, she heard about Catholic Charities.

Mathilda traveled to the Catholic Charities office in Burgaw to meet with Sonia Royes, a Catholic Charities case manager. During the session, Sonia identified a potential funding source that might be able to assist.

While Sonia began working to get more information about these funds, Mathilda waited. "I walked into the chapel and said a prayer, hoping for help," Mathilda shared. After waiting in the St. Joseph the Worker chapel, she was greeted with the good news. Catholic Charities was going to be able to help.

Sonia immediately began calling the electric company and was able to work out a pledge agreement. This meant that Mathilda's electricity would be turned on shortly. To her surprise, the electricity was back on by the time she arrived home.

"I thank God for the staff," Mathilda shared. "They never gave up. I'm blessed to have them in my life."

Grateful for this help, Mathilda made it a point to give back in some way. "I always ask, 'What can I do to help?' I fold up chairs so they don't have to," Mathilda shared. "It might not be much, but I need to do something to show I appreciate the help they were giving me."

Catholic Charities offices work to meet the basic needs of families by responding with food from one of six food pantries, clothing, and baby items, or financial assistance. The largest Catholic Charities food pantry is Catholic Parish Outreach in Raleigh which serves approximately 8,200 people per month. By assisting with immediate needs, Catholic Charities helps lay a foundation for families to live stable lives. Special Christmas programs are available in many offices to help bring joy to families during the holiday season.

Programs and Success Stories



For many families, their needs extend beyond tangible assistance such as food and clothing. They need additional support to overcome barriers to living healthy, stable lives. At Centro para Familias Hispanas, the Catholic Charities Hispanic Family Center in Raleigh, there are a variety of services available to families through the Support of the Family program.

Centro para Familias Hispanas is dedicated to developing and implementing education, health, job training and referral programs to help families improve their living conditions. For Nancy, this was what she was looking for when she came to Catholic Charities.

“I started coming to English classes,” Nancy shared. “They helped me with everything, they treated me as family.”

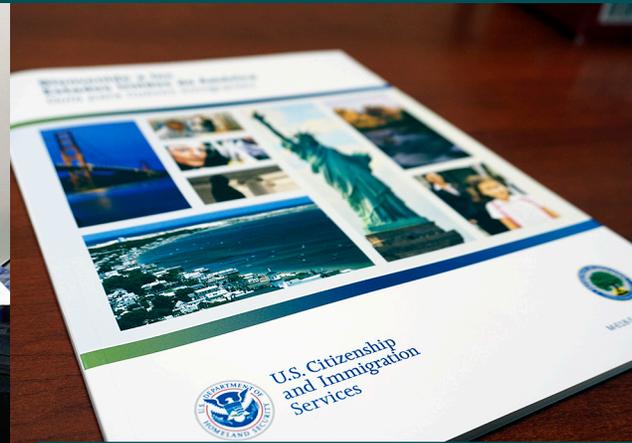
In addition to participating in the English as a Second Language classes, Nancy received food assistance and case management. It was easy for Nancy to access food at Catholic Parish Outreach, a Catholic Charities food pantry co-located in the same facility as Centro para Familias Hispanas.

Staff also assisted Nancy with various issues such as talking through her potential options and advocating on her behalf for the obtainment of various benefits. This effort took months of work between Nancy and her case manager and led to the family achieving important milestones. Nancy and her family were able to purchase a home, become financially literate, and obtain stable employment.

Family Support Services

Services in Support of the Family works to provide a comprehensive approach to helping families live stable lives. Through this program, families work with staff to identify barriers to moving out of poverty and develop a plan to overcome those barriers. This work is accomplished through individuals and group sessions.

Programs and Success Stories



Immigration Services

Growing up, Sandra shared the dream of many of her friends and family from Honduras, moving to the United States. She wanted to improve her life and the opportunities for her children, which is what made her finally decide to leave her home for a new county.

When Sandra first arrived, she came to the US with a Temporary Protected Status (TPS). Knowing her ability to continue to live with her family in the U.S. could end at any time as a resident with TPS, she decided to work through the immigration process to become a legal permanent resident in early 2017.

Over the next few months, she worked with Catholics Charities, through the complicated immigration process, to gather and complete the many legal forms required for obtaining residency. With the support of Catholic Charities and Catholic Legal Immigration Network (CLINIC), Sandra was able to file her application.

Nervous about the interview, Sandra asked Luisa, a Catholic Charities Department of Justice accredited immigration specialist, to accompany her as her representative. With Luisa by her side, Sandra successfully completed the interview, and spent the next few months checking for the results, until she was informed that her request to adjust her status was cancelled by the US Citizenship and Immigration Services (USCIS).

“I was very sad and depressed,” Sandra shared. “I called Catholic Charities a lot, but I thought it was over.”

Luisa began contacting the USCIS Raleigh Field Office to request information about Sandra’s case. After persistent work by Luisa and Sandra, and overcoming many challenges, the USCIS Raleigh Field Office obtained Sandra’s immigration file and submitted it for review.

Following months of anxious anticipation, Sandra received the news that her application had been approved and she was going to become a legal permanent resident.

“I was so happy when Luisa sent me the notification. I cried when I heard the good news,” Sandra shared.

The Catholic Charities Immigration program helps guide families through the complicated legal immigration process. Catholic Charities staff are Department of Justice Accredited Representatives which allows them to assist families in the completion and submission of various legal documents. Staff work with families through the application process for programs such as work permits, citizenship, and family unification. Professional staff also provide informational sessions to parish and community groups on immigration rights, responsibilities, and current immigration issues and resources.

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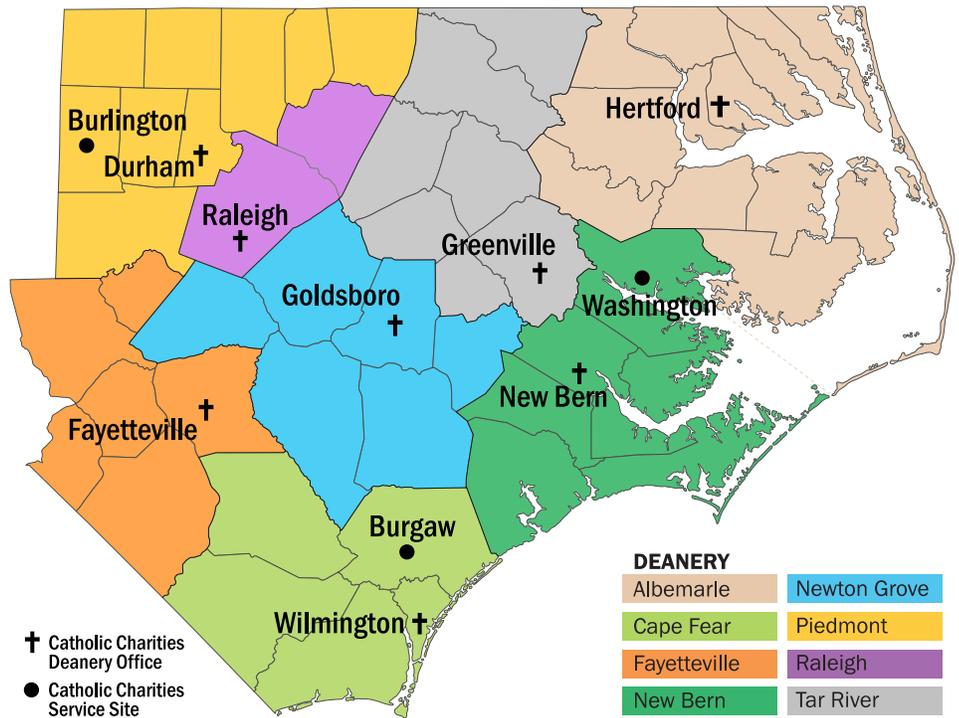
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