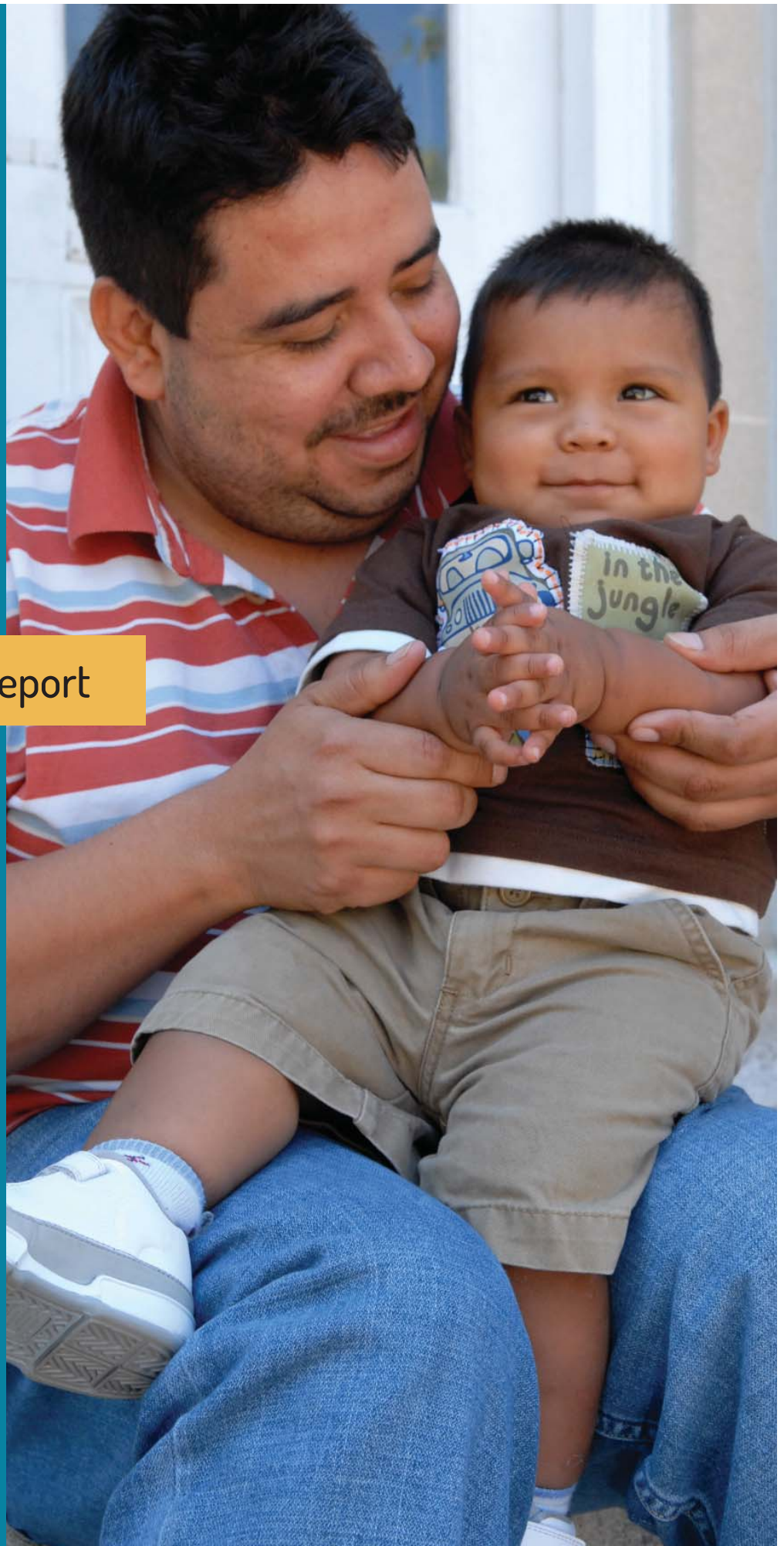




*Providing Help.
Creating Hope.*

Catholic Charities
OF THE DIOCESE OF RALEIGH

2013-2014 Annual Report





*Providing Help.
Creating Hope.*

Catholic Charities of the Diocese of Raleigh, Inc.

Administrative Office

7200 Stonehenge Drive • Raleigh, North Carolina 27613-1620 • (919) 821-9750 • www.CatholicCharitiesRaleigh.org

Dear Friends,

This Annual Report of Catholic Charities of the Diocese of Raleigh, Inc. is intended to illustrate how Catholic Charities, as the social outreach arm of the Catholic Church in eastern North Carolina, has served families and met the needs of the most vulnerable members in our communities. Catholic Charities serves people of all faiths, or of no faith tradition, and continually strives to provide services which are not provided by others locally.



The 2013/14 fiscal year was an exciting and growing time for Catholic Charities. As you will see the services to poor, marginalized, and isolated families continued, while the agency also developed new capacities to meet additional needs in the communities of eastern North Carolina. Because of the support from the Bishop's Annual Appeal, individual donors, and grants, Catholic Charities was able to provide services to just over 19,000 families, directly impacting nearly 70,000 individuals. These families were served by 47 staff and over 1,600 volunteers who contributed more 50,500 hours of volunteer service.

Two specific areas of growth for Catholic Charities in the 2013/14 fiscal year which I would like to highlight are:

1. The establishment of a new regional office in Goldsboro to provide a more accessible site from which families from Duplin, Greene, Johnston, Lenoir, Sampson and Wayne Counties could contact us and receive services.
2. The development of a Disaster Preparation and Recovery Program. Within this program we were able to assist victims of significant flooding in Chapel Hill in July 2013, and respond to the needs of victims of tornados throughout the eastern part of our state in April 2014.

As we move forward, I am confident that with your support, prayers, and partnership we will continue to assist those most in need in our Diocese and do so with compassion, creativity, and in collaboration with others of good will.

In Christ's Peace,

Gary S. Skinner, MSW



Board of Directors

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Bishop of Raleigh
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Mission Statement

As the charitable outreach arm of the Diocese of Raleigh, the mission of Catholic Charities is to respond to the Gospel mandates of Our Lord Jesus by performing corporal works of mercy.

Addendum

'Corporal works of mercy' include: feeding the hungry, sheltering the homeless, clothing the naked, giving 'harbor' to the vulnerable.

Catholic Charities provides direct services to individuals and families, and advocates and collaborates with a range of community partners to ensure vulnerable and isolated families in our communities are cared for, fed, clothed, have adequate shelter and safe harbor, and have hope.



CathCharDoR



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Catholic Charities of the Diocese of Raleigh

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Executive Director

Sofia Moyano-Kleckner, M.Ed, M.A, CHES
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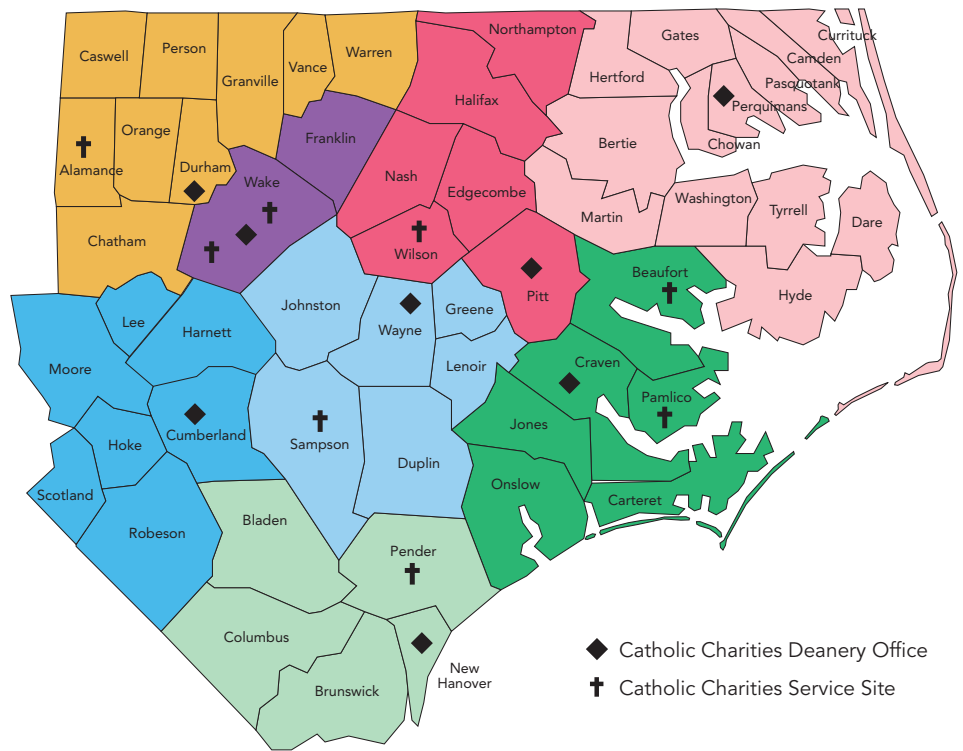
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Catholic Charities Has a New Organizational Structure

At the beginning of FY 2014, Catholic Charities restructured the administrative oversight of services. The 54 eastern counties that Catholic Charities serves have been divided into five regions with more comparable staffing and budgetary responsibilities. Each region maintains one or two regional offices, as well as other service sites.

The director in each region is a licensed clinical counselor who supervises staff, manages programs and works in close collaboration with the deanery priests. In FY 2014, the Catholic Charities regional office for the Newton Grove Region was re-established in Goldsboro.

The map below illustrates the 5 regions, the 8 regional offices, and additional service sites of Catholic Charities of Raleigh.



◆ Catholic Charities Deanery Office
† Catholic Charities Service Site

Regions, Regional Offices & Service Sites

NORTHEAST REGION

Albermarle Deanery
Tar River Deanery

† St. Alphonsus Center

COASTAL REGION

Cape Fear Deanery

† St. Joseph

New Bern Deanery

† Mother of Mercy

† St. Peter the Fisherman

CENTRAL REGION

Fayetteville Deanery
Newton Grove Deanery

† Our Lady of Guadalupe

PIEDMONT REGION

Piedmont Deanery

† Centro La Comunidad

RALEIGH REGION

Raleigh Deanery

† Cary Counseling Services

† Catholic Parish Outreach (CPO) & Centro Para Familias Hispanas (CPFH)

Note: The Senior Pharmacy Program has multiple sites throughout the New Bern deanery.

Financial Report Year Ended June 30th, 2014

Expenses	
Fundraising	\$135,599
Management/General	\$336,645
Service staff salaries/payroll costs	\$1,632,242
Assistance provided	\$4,089,021
Program costs	\$447,242
Occupancy/Operations	\$521,495
FY 2013-14 Total	\$7,162,244

Revenue	
Government & Private Grants	\$785,611
Program Service Fees	\$244,068
Diocesan Support – Bishop’s Annual Appeal	\$1,206,808
Donations and Fundraising	\$5,018,625
United Way	\$176,596
Investment gain/loss, interest income	\$356,436
FY 2013-14 Total	\$7,788,144

Catholic Charities of the Diocese of Raleigh, Inc. was audited in accordance with generally accepted auditing standards by the independent certified public accounting firm of Cherry Bekaert L.L.P. for fiscal year 2013/2014. Copies of the audited financial statements are available upon request by calling (919) 821-9750.

Sources of Financial Support

Catholic Charities receives major funding from the Bishop’s Annual Appeal of the Catholic Diocese of Raleigh, support from Catholic parishes, United Way, Federal and State Employee Combined Campaigns, private and public foundations, and nearly **5,000** faithful, individual donors.

2015  Bishop’s Annual Appeal



Catholic Charities Was Selected to Coordinate New Feeding Center in Downtown Raleigh

The Raleigh Wake Partnership to End and Prevent Homelessness chose Catholic Charities to be the coordinating agency for a new feeding center named the Oak City Outreach Center. The center opened on June 14, 2014 and sits on a 3,200 square foot city owned warehouse at 215 ½ Person St. Guests are welcome every Saturday and Sunday from 9 a.m. to 6 p.m. to receive meals.

The mission of the Oak City Outreach Center is to provide a place of hospitality on weekends where people can gather to receive and give nourishment that comes from sharing of food and fellowship.



“Catholic Charities came through when all else looked grim. We cannot **thank you** enough for all that you do for our community.”

— Counseling Client

Catholic Charities Services Provided from July 1st, 2013 to June 30th, 2014

CC Direct Services	Service Events (1)	Families Served (2)	Individuals Impacted (3)
Adoption	96	34	102
Clinical Counseling	2,520	395	604
Disaster Preparation & Recovery (list of disaster faced)	183	96	235
Emergency Assistance - Food & clothing - Financial assistance for rent, utilities, etc.	71,925	16,841	63,551
Family Support - Health & Safety - Economic Self-Sufficiency	18,378	5,790	22,480
Immigration - DACA - BIA services	481	325	973
Information & Referral Only	3,902	3,902	3,902
School Based Counseling	589	281	281
Families served and individuals impacted through direct services	98,074	19,154	68,692

(1) Number of forms filled out

(2) Number of families receiving services directly

(3) Number of individuals in the household who benefited by services received by a family member

Catholic Charities' Stories of Help and Hope

Making Dreams Come True

Regina came to Fishes and Loaves Food Pantry in Pamlico County, which is a Catholic Charities partner agency. Joe, a Catholic Charities family case manager, provided an assessment and learned that Regina was homeless and had a variety of other income related needs. Joe called Religious Community Services (RCS) to secure a temporary bed for Regina.

Once a bed was secured for Regina, Joe helped set up transportation to get her to RCS that day. Joe then continued to work with Regina on short-term and long-term goals to achieve economic self-sufficiency. Through this work, he identified that Regina was interested in becoming a nurse.

Catholic Charities Provides Opportunities To Accomplish Economic Self-Sufficiency

Through a collaborative effort between Catholic Charities, RCS, and Craven Community College, Regina was able to attend and graduate from college. After graduating, Regina secured employment in the nursing field and has maintained stable housing since.

Providing a New Beginning

Ana approached Catholic Charities because she needed to renew her Legal Permanent Residency Card, or "green card". She was facing economic challenges and without a work permit, she would not be able to provide for her family.

Ana called Catholic Charities and arranged to meet with Veronica, an immigration specialist. When they first met, Ana was very anxious and concerned. Ana explained that "she wanted to do the immigration process by herself, but she did not understand some of the questions in the application." Veronica listened to Ana's story then began helping her complete the application. Ana was able to submit the application and her Legal Permanent Resident Card renewal application was approved. Ana was relieved that she would be able to look for work and provide for her family.

Catholic Charities Immigration Services Provides New Opportunities To Families

Improving Health

Eddie came to Catholic Charities after a medical clinic assessed that his young son, Oscar, had a disorder which required the attention of a neurologist. Eddie did not have insurance, a real challenge for getting the medical attention he needed. Eddie met with a family case manager who identified multiple resources to make it possible for Oscar to see a neurologist. With the help of the family case manager, Eddie was able to obtain Medicaid coverage for his son. The family case manager also arranged for transportation for the family because they did not have a car. Oscar was able to receive treatment from a specialist and now has a positive prognosis.

Catholic Charities Assists Families To Access Needed Health Care

Helping Families Bond Again

Jessica is a teenage girl who has been experiencing serious difficulty with the impending divorce of her parents. Her mother Sally, who was also suffering from some emotional problems, asked a Catholic Charities counselor for help.

Jessica needed help to develop ways of adapting to the changes happening in her family in a way that was appropriate. Sally was also worried about Jessica's safety and had some concerns regarding her behavior at school.

Catholic Charities Family Counseling Services Bring Back Families Together

Inappropriate and disruptive displays of anger were also common in the household and communication between Jessica and her mother had become almost non-existent.

After only a few counseling sessions, Sally reported that Jessica's behavior had improved, both at home and at school, and that their conversations were more calm and respectful. Sally is very happy about experiencing an increased sense of peace in the home and an improvement in the communication with her daughter.



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2014 Catholic Charities Gala

The 2014 Catholic Charities Gala, which was held April 26th at the Raleigh Marriott City Center, raised \$190,000. The record-breaking amount is more than double what any single gala raised in previous years. Proceeds from the event will be used to serve those in need in 54 counties in eastern North Carolina.

This year's gala saw changes in format and a switch to formal attire. A silent auction was also added. Organizers noted that, while those changes certainly played a role, it was the generosity of donors that made 2014 a banner year.

Sports radio host David Glenn introduced Duke football coach David Cutcliffe with humorous and inspiring personal stories about the coach's career. Coach Cutcliffe spoke about perseverance and the idea that "perfect practice makes permanent." He said that Catholic Charities, which served 63,000 individuals last year, is a shining example of staff and volunteers working together to achieve a goal.

SAVE THE DATE

Next year's gala
is scheduled for
April 25, 2015.