

CATHOLIC CHARITIES

OF THE DIOCESE OF RALEIGH, INC.

ANNUAL REPORT

2011—2012





DIocese OF RALEIGH

Office of the Bishop

715 Nazareth Street • Raleigh, North Carolina 27606-2187 • (919) 821-9702 • Fax: (919) 821-9755

May 2013

Administrative Office

7200 Stonehenge Drive
Raleigh, NC 27613
919-821-9750
Parish Social Ministry 919-821-9751
Development 919-821-8146

Regional Offices

Albemarle Deanery

123 Market St., Hertford, NC 27944
(252) 426-7717

Cape Fear Deanery

4006 Princess Place Drive
Wilmington, NC 28405
(910) 251-8130

Fayetteville Deanery

590 Cedar Creek Rd., Suite 110
Fayetteville, NC 28312
(910) 424-2020

New Bern Deanery

502 Middle St., P.O. Box 826
New Bern, NC 28563
(252) 638-2188

Newton Grove Deanery

211 Irwin Drive, P.O. Box 431
Newton Grove, NC 28366
(910) 489-9303

Piedmont Deanery

902 Broad St., P.O. Box 647
Durham, NC 27702
(919) 286-1964

Raleigh Deanery

3000 Highwoods Blvd. Ste. 128
Raleigh, NC 27604
(919) 790-8533

Tar River Deanery

204 E. Arlington Blvd., P.O. Box 8241
Greenville, NC 27835
(252) 355-5111

Dear Brothers and Sisters in Christ,

One of the cornerstones of our Catholic faith is the call to reach out to those in most need. It is especially gratifying in our Church's *Year of Faith* to see that Catholic Charities of the Diocese of Raleigh provides so many examples of this outreach. This ministry of service also reflects the inspiring commitment of staff, volunteers and benefactors who enable God's compassion to be experienced by thousands of families in need.

During the past year, the staff of Catholic Charities and 1,800 volunteers served more than 60,000 of our neighbors. The mission statement of Catholic Charities tells us that "As the charitable outreach arm of the Diocese of Raleigh, Catholic Charities responds to the Gospel mandates of Our Lord Jesus by performing the corporal works of mercy." These works of mercy take the form of providing direct services to feed, clothe and console so many brothers and sisters in Christ, often in collaboration with other providers in our community.

This Annual Report includes many examples of how Catholic Charities has carried out the works of mercy; it also shows the generosity of the people and parishes of the Diocese. Parishioners and others in the community provided over 53,000 hours of volunteer service through Catholic Charities. In addition, contributions of food and other goods valued at \$3,990,703 were donated above and beyond the budget of Catholic Charities to serve the poor among us.

Please know of my prayerful best wishes and sincere gratitude for the ministry and outreach provided by Catholic Charities. May Our Lord Jesus bless you and your loved ones, and may Mary Our Mother watch over you always.

Sincerely in Christ,

Most Reverend Michael F. Burbidge
Bishop of Raleigh
President, Catholic Charities

Catholic Charities of the Diocese of Raleigh, Inc. Mission Statement

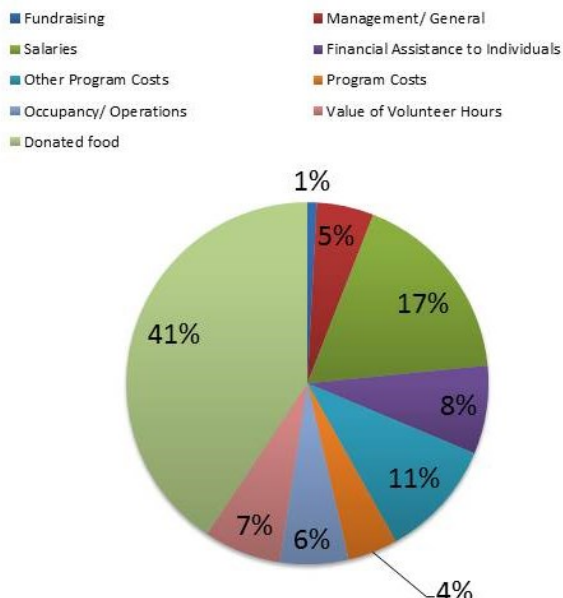
As the charitable outreach arm of the Diocese of Raleigh, the mission of Catholic Charities of the Diocese of Raleigh is to respond to the Gospel mandates of Our Lord Jesus by performing corporal works of mercy.

Providing Help, Creating Hope

Catholic Charities Services Provided in the fiscal year July 2011– June 2012

Catholic Charities Direct Services (Direct services to specific families and individuals)	Service Events (serving 1 or more people)	# of families served	# of individuals served
Adoption	150	38	127
Clinical Counseling	3,822	562	887
School-based Counseling	736	540	556
Emergency Assistance *	55,275	14,525	54,109
Family Support **	18,846	5,273	21,873
Disaster Response ***	2,022	338	886
Immigration	1,004	456	1,154
Information and Referral Only	2,456	2,456	n/a
Services, individuals and families served through Direct Services	104,161	17,428	60,580
<p>*Emergency Assistance includes ; providing food, money for utilities and rent, clothing, and other immediate tangible help to those in need.</p> <p>**Family Support includes:</p> <ol style="list-style-type: none"> 1. Information, referral and follow-up services. 2. Education and case work toward: <ol style="list-style-type: none"> a.) establishing economic stability, b.) assuring family safety and access to healthcare, c.) pregnancy services. <p>***Disaster Response includes long-term supportive services and financial assistance provided to families impacted by the tornados of April 2011, and Hurricane Irene in August 2011.</p>			

Estimated Total Value of Services



Total Estimated Value of Services FY 2011/ 12

Actual Expenses

Fundraising	\$79,059
Management/ General	\$482,710
Salaries	\$1,661,872
Financial Assistance to Individuals	\$748,975
Other Program Costs	\$1,001,915
Subtotal of Actual Expenses	\$3,974,531

Estimated Donations and Value of Services

Value of Volunteer Hours (Est. at \$12.24/ hr.)	\$655,870
Donated food (Est. at \$1.66/ lb., per Feeding America)	\$3,856,656
Donated goods (Est. by use of nationally recognized standard)	\$134,047
Value (over costs) of medications made available	\$204,876
Subtotal of Estimated Donations and Value of Services	\$4,851,449

Total Estimated Value of Services	\$8,825,980
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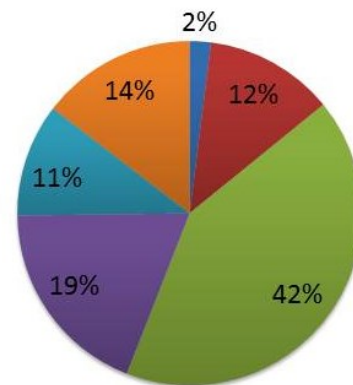
Catholic Charities of the Diocese of Raleigh, Inc.

Financial Report Year Ended June 30, 2012

Expenses	
Fundraising	\$79,059
Management/ General	\$482,710
Service staff salaries	\$1,661,872
Financial Assistance provided	\$748,975
Program Costs	\$422,140
Occupancy/ Operations	\$579,775
FY 2011/12 Total \$3,974,531	
Revenue	
Government & Private Grants	\$564,283
Program Service Fees	\$214,206
Diocesan Support (BAA)	\$1,154,904
Fundraising	\$1,442,620
United Way	\$194,315
Investment Gain/Loss, Other Income, Net	\$87,323
FY 2011/12 Total \$3,657,651	
Disaster Relief Revenues received in FY 2011, expended in FY 2011/12 \$211,972 (included in "Financial Assistance provided")	

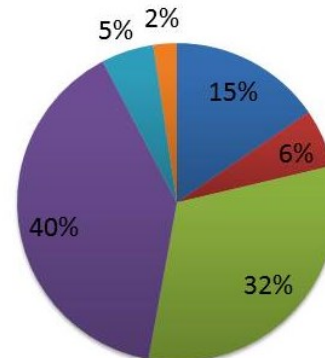
Expenses

- Fundraising
- Management/ General
- Service staff salaries
- Financial Assistance provided
- Program Costs
- Occupancy/ Operations



Revenue

- Government & Private Grants
- Program Service Fees
- Diocesan Support (BAA)
- Fundraising
- United Way
- Investment Gain/Loss, Other Income, Net



Sources of Financial Support

Catholic Charities receives major funding from the Bishop's Annual Appeal of the Catholic Diocese of Raleigh, support from Catholic parishes, United Way, Federal and State Employee Combined Campaigns, private and public foundations, and nearly 5,000 faithful, individual donors.



Catholic Charities of the Diocese of Raleigh, Inc. was audited in accordance with generally accepted auditing standards by the independent certified public accounting firm of Cherry, Bekaert, & Holland, L.L.P for fiscal years 2010/11 and 2011/12. Copies of the audited financial statements are available upon request by calling (919) 821-8150.

Stories and Faces of Hope

Creating Hope through Counseling and Family Support Services



In September of 2012 a woman was murdered. Her young adult daughter came to Catholic Charities looking for emotional support. Each week for a year she worked through her feelings of grief, anger, disbelief, and depression in clinical counseling sessions.

18.2%
of NC's
females live

During the same time, even as she was struggling daily to find the strength to get out of bed, she had to look for a job. Various Catholic Charities staff encouraged and supported her job search, helping refine her resume', and introducing her to several employers. They also connected her with other community agencies who offer support groups for those who have been affected by violence in their lives. Additionally, through the generosity of a local parish, the staff was able to assist her with one month's rent while she was job searching. She recently informed our staff that one of the job leads Catholic Charities staff had given her resulted in an offer of a position and that she is now employed full time. She is making plans to go to community college next fall.

Providing Help through our Senior Pharmacy Program

An older married couple, "Rich" and "Mary", relocated from Colorado and has been participating in our Senior Pharmacy Program for six years. They were both employed and worked for many years, including some years owning a profitable small business, before retiring. However, health issues for both have exhausted their life savings. While in Colorado they had coverage for their prescription and medical care through a state program specifically for seniors. Upon relocating to coastal North Carolina, they found that they were no longer able to purchase needed medications. Due to new and continuing medical concerns, they have rapidly exhausted their funds.

Mary has been diagnosed with high blood pressure, diverticulitis, colon problems, and has a history of breast cancer. Rich has diabetes,

neuropathy, malignant hyperthermia, high blood pressure, high cholesterol, and had to amputate his toes on one

foot due to complications of diabetes. At times they were not able to purchase food or buy gas to attend church, much less purchase needed medications. This past winter they did not have heat in their home due a heating system that needed to be repaired and the cost of heating oil. They located the Senior Pharmacy Program through the phone book and contacted Catholic Charities. Through the tough times Mary and Rich have kept a sense of humor and are always leave a smile on the face of anyone they meet.

9.9%
of NC's seniors
live in poverty



Mary told us "Without assistance from the Senior Pharmacy Program, my husband would not have been able to purchase the diabetic medications he needs and would, possibly, not be alive today."

Stories and Faces of Hope Continued

Creating Hope with Immigration Assistance

Since August 2012, Catholic Charities has assisted more than 1,500 young adult immigrants to complete their applications for a federal program - - Deferred Action for Childhood Arrivals. This program makes it possible for certain people between the ages of 15-31, who were brought to the United States by their parents without documentation, to file for a two-year authorization to stay in this country for work or for educational opportunities. Here is one of these families' stories:



1 in 3

of NC's Latino
population

Three siblings between the ages of 16 and 20 drove an hour-and-a-half to Raleigh from Beulaville with their father to receive assistance from Catholic Charities to complete their applications. The workshop was scheduled from 2 pm to 6 pm. The family arrived an hour after the workshop began, so the many people who had arrived before them were served first. Their applications were finally reviewed and completed at 11:35 pm, all the while the family waited with patience and grace. While speaking with the father during the wait, a volunteer learned that the family had little food at home, so he filled their car with groceries from the Catholic Parish Outreach food pantry.

When the three young people learned that their applications were complete and ready to mail, their joy and relief came forth in spontaneous hugs for the staff and volunteers who had helped. The 20 year-old said that his dream of becoming an engineer can now come true, while the 18 year-old said she can now begin studying to become a nurse. The 16 year-old was excited because she can now get a job and provide money to help her parents buy food for the family. The three children thanked their father for all the sacrifices that he and their mother had made to make this day possible. They left just before midnight with hope, and tears of joy in their eyes.

Providing Help with Disaster Response Services

Two days after a devastating tornado struck Bertie County, in April 2011, Catholic Charities staff were on the scene with the Red Cross. Catholic Charities offered grief counseling, grocery gift cards, and support for that day, and for months to follow. One property had half of a brick home still standing. The home owner, "Sarah", showed the Catholic Charities family case manager a memorial which she constructed for her mother who had died in her trailer which stood across the yard; the trailer was now strewn among the tree line roughly 200 yards away. Sarah told the case manager that her mother had died in her sister's arms. Meanwhile her sister, Ruth, had suffered two broken legs, a broken arm, a punctured lung, and a lacerated liver.

During follow-up outreach visits the family case manager met with , Ruth, Sarah, and Sarah's children who were now living in a FEMA trailer on their property. Ruth was in a wheelchair with casts on both legs and her arm. The case manager provided additional grocery gift cards and listened to her story, which she had not had a chance to fully tell to anyone. Over the course of the next nine months Catholic Charities assisted Ruth to:

- Complete the extensive FEMA paperwork, which eventually enabled her to buy a new home
- Replace most household items by soliciting donations from the local Catholic parish and other churches
- Pay bills which had piled up due to her inability to work, by utilizing monetary donations for tornado victims from throughout the Diocese of Raleigh

A few months ago Ruth walked into the Catholic Charities office in Hertford and thanked staff for listening to her, helping her "internal healing", providing resources, and being with her to find other resources throughout the rebuilding of her life after such sadness and destruction.

Stories and Faces of Hope Continued

Providing Help with Domestic Violence Services

Early one morning a Catholic Charities family case manager received a telephone call from a woman who initially refused to give her name because of embarrassment and fear of family shame and retribution. The woman, "Rose", was referred by her priest. She continued to relate that she has a son and a daughter, and is very afraid for their safety, as well as her own. Among the reasons for her fears, she told the family case manager, are a few recent incidents: 1) during an argument her husband pushed her against the stove while the burners were still hot, and 2) while she was preparing her children for Mass, her husband asked for a cup of coffee; she did not attend to him immediately so he became very angry and threw the coffee cup which barely missed her 3 year-old. Her husband did not appear to have the slightest remorse for either of these actions.

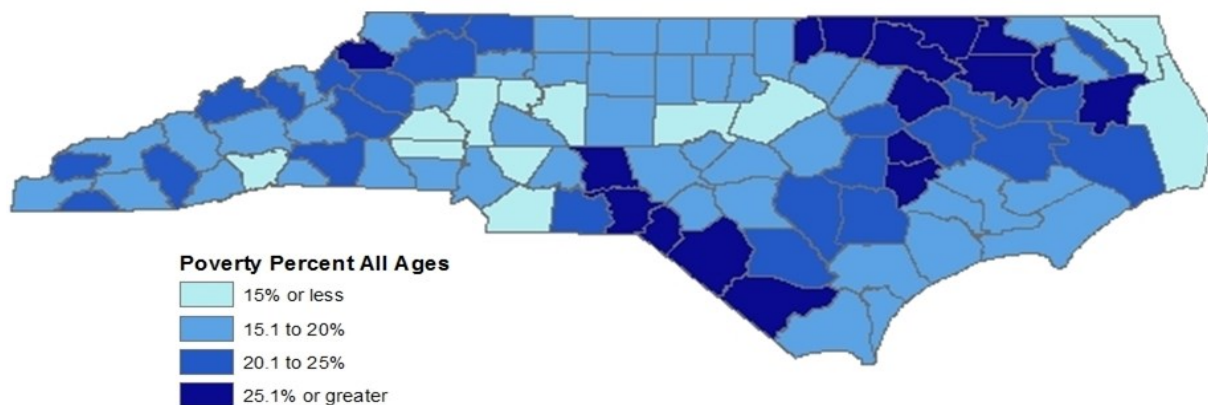
The family case manager immediately helped this woman develop a workable safety plan and, upon Rose's request, made arrangements with a local domestic violence shelter in Pender County to accommodate this family. That same day the case manager arranged with Pender County Partnership for Children to provide one child safety seat and one booster seat for the safe transport of this family, so they no longer had to depend on the husband to drive them.

Approximately one month later Rose called and told the family case manager that she was calling just to say "thank you". She and her children are now living far away, safe from her husband and receiving counseling. She said, "I never dreamed I would ever find myself in such a predicament having to call on strangers, but it was good to find caring help right in my back yard."

FACTS ON: CHILD POVERTY IN NORTH CAROLINA

- 1) The number of our state's children living in extreme poverty (roughly \$11,000 for a family of four/per year) increased by 25% from 2007-2009 (cited: Action for Children)
- 2) In 2010, 1.6 North Carolinians lived in poverty-that's equivalent to the population of the city of Charlotte, NC
- 3) 1 in every 2 children born in NC is eligible for WIC (185% of poverty level).

Poverty Rates by County, 2011



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Catholic Charities
of the Diocese of Raleigh
7200 Stonehenge Drive
Raleigh, NC 27613

*Congratulations to
our new
Executive Director:
Mr. Gary Skinner*

WE'VE MOVED!

***The Catholic Center and
Catholic Charities
Administrative Offices
are now located at:***

Catholic Charities Diocesan-wide newsletter, **Blessings**, is incorporated in this annual report. **Blessings** will be published again later this year. To receive our newsletter via email and help us reduce costs while going green, please email your address to: ccdevelopment@raldioc.org